

# Rivendell

## Management System Policy

ISO 9001:2015 & ISO 14001:2015

Rivendell Europe Limited was established 1997 and now operate in the Paper Division of Coveris Flexibles UK Limited. Rivendell is a limited company and is a subsidiary to the parent company, Coveris Flexibles UK Limited. We provide specific core products including Digital Artwork, Reprographics, Colour Imaging, Photography, Image Manipulation and Retouching, Digital Proofing Systems, Conventional and Thermal Photopolymer Plate manufacture and Product Content Management Services to the Retail and Brand Print and Packaging markets. We are based in Leeds and Spalding and employ approximately 110 colleagues.

Quality and the environment are a priority to our business because we value our customers and are passionate about the impact we can make in producing sustainable products whilst reducing our carbon footprint and striving for 360 degree circular and linear solutions. We strive to provide our customers with products and services which meet and even exceed their expectations.

We are committed to continuous improvement and have established an Environmental Quality Management System which provides a framework for measuring and improving our performance, whilst also complementing our platinum Ecovadis sustainability rating.

### Our community and environment

Rivendell Europe Limited is committed to supporting the communities within which we operate. We actively promote our economic and social responsibility and have established a "Green Team" internally to inform and encourage similar behaviour in our employees and suppliers. We support the conservation of the physical environment and the prevention of pollution at our facilities and as such, our environmental commitments include:

1. Protection of the environment in conformity to our compliance obligations
2. Continual improvement
3. Prevention of pollution and sustainable use of resources
4. Climate change mitigation and adaptation and the protection of biodiversity and ecosystems
5. Other specific commitment(s) relevant to our context in reducing our carbon footprint, reducing energy consumption and implementing 360 degree circular and linear projects

### Our Quality

Rivendell Europe Limited is committed to achieving excellence and providing our customers with products and services designed, produced and maintained to meet or exceed their expectations by:

1. Complying with all customers, statutory and regulatory requirements
2. Enabling employees to achieve business and professional goals
3. Continually improving our processes via our IMS
4. Extending our IMS practices throughout our Supply Chain

Our internal procedures are reviewed regularly and are held in a EQMS Manual which is made available to all employees. Our monthly quality performance metrics are shared with the senior management team and discussed at regular quality review meetings.

This policy is posted on the Company Notice Board and can also be found on our website.

The Managing Director has ultimate responsibility for the Environment and Quality; however, all employees have a responsibility within their own areas to ensure that the Environment and Quality is a business priority that is embedded within the culture of the company, and their day-to-day work activities.

The policy review date is 01/09/2026.

Signed:  (Managing Director).

Date: 28/11/2025